Subject: Westwood Online/Renegade Problem
Posted by Sonic on Mon, 01 Mar 2004 23:29:07 GMT
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I haven't been able to connect to WOL through Renegade for about a week now. From the two screen shots below you will see my problem...

That displays then this.....

I've checked all the settings for Renegade, my computer, my firewall program (ZoneAlarm). Reinstalled Renegade but nothing improves it. No use contacting my ISP either because they don't support online gaming services such as WOL.
I searched EA's tech support site to, nothing of any use there.

If it were a problem with WOL being down you would have heard other reports about it by now.

Anyone have any suggestions or seen this problem before?

Subject: Westwood Online/Renegade Problem
Posted by Majiin Vegeta on Mon, 01 Mar 2004 23:33:22 GMT
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zone alarm is shit.. try removing zonealarm restarting and then connect to wol

Subject: Westwood Online/Renegade Problem
Posted by almor999 on Mon, 01 Mar 2004 23:54:42 GMT
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Did you install any new programs or change any settings right before this stopped working.

If not try turning off your firewall.

Subject: Westwood Online/Renegade Problem
Posted by Sonic on Tue, 02 Mar 2004 00:18:13 GMT
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I've only shutdown ZoneAlarm then tried to play Renegade, never thought of restarting without it.

In reply to almor999, nothing new has been installed and I've made no changes to the settings on my system.

Renegade would connect every time up until late last week, as I said nothing has been changed on my computer (software/hardware).

Subject: Westwood Online/Renegade Problem
Posted by Aircraftkiller on Tue, 02 Mar 2004 00:39:06 GMT
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Did you set ZA to allow Renegade access to be a server and to access the Internet? If you didn't, it'll never work.

Subject: Westwood Online/Renegade Problem
Posted by zunnie on Tue, 02 Mar 2004 12:52:50 GMT
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I have this too, its some weird bug or something.
i MUST always click on abort and retry before i can connect to WOL, its not gotto do with your firewall i think, its just WOL sucks..

[zunnie]

Subject: Westwood Online/Renegade Problem
Posted by Sonic on Tue, 02 Mar 2004 20:51:12 GMT
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AircraftkillerDid you set ZA to allow Renegade access to be a server and to access the Internet? If you didn't, it'll never work.
Yes, thats how its always been set.

It has be something to do with WOL, not my computer. Everything worked fine now it doesn't.

Subject: Westwood Online/Renegade Problem
Posted by Majiin Vegeta on Wed, 03 Mar 2004 23:51:13 GMT
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wol i working fine for us. i say its your computer.. or isp,.,

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Subject: Westwood Online/Renegade Problem
Posted by Sonic on Thu, 04 Mar 2004 00:05:19 GMT
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Yeah after more testing and checking I'm thinking its my ISP to. Like I said before they won't do anything about it because its a game service, since they don't have anything to do it with it they can support it.

Subject: Westwood Online/Renegade Problem
Posted by TnTaTTacK on Fri, 05 Mar 2004 11:29:42 GMT
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zunnieI have this too, its some weird bug or something.
i MUST always click on abort and retry before i can connect to WOL, its not gotto do with your firewall i think, its just WOL sucks..

[zunnie]

got it 2,no probs with isp,do think its wol

Subject: Westwood Online/Renegade Problem
Posted by Neodarrh on Fri, 05 Mar 2004 17:07:07 GMT
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I have had a lot of lag problems with WoL lately myself. Sometimes I dont seem to have a problem but during prime time hours it does seem to get bogged down but htat should be expected really.

Subject: Westwood Online/Renegade Problem
Posted by zunnie on Fri, 05 Mar 2004 21:30:58 GMT
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NeodarrhI have had a lot of lag problems with WoL lately myself. Sometimes I dont seem to have a problem but during prime time hours it does seem to get bogged down but htat should be expected really.

Same for me, during daytime after 10am the server pings in advanced game listings are rarely below 400ms.
When i join the game, it doesnt lag at all though so it must be either WOL, my ISP or both :/ i have no clue.
Ever since my ISP 'upgraded their network capacity' its been like this. I have quit my current ISP, my contract with them will end 31 March.
I still got an ADSL 4mbit/1mbit connection now, im thinking of upgrading that to 4m/2m or 4m/4m if its possible.

[zunnie]

Subject: i have had
Posted by Optimusprime on Sat, 06 Mar 2004 19:26:48 GMT
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the same prob sins the 3re fo march any hellp?

Subject: Westwood Online/Renegade Problem
Posted by Sonic on Thu, 08 Apr 2004 14:52:36 GMT
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Its now been about well over a month since my Renegade stopped working online. Damn I miss playing this game
The stink thing is I'm no closer to solving this problem than I was a month ago

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Subject: Westwood Online/Renegade Problem
Posted by Scopehunt on Wed, 14 Apr 2004 18:46:00 GMT
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http://www.ea.com go to Technical Support and fill in the categorys, C&C >Renegade etc etc...

Look for the topic there. If nothing is there to help you then coantacts an EA Staff and talk to one personally. http://www.ea.com Tech Support and and click "Ask a Question" explina what your problem is and thne attach those screenshots. EA Technical support is very useful and has alays worked for me in the past when you talk to one personally. I think I'm a bit late posting this but if not, good luck!

Subject: Westwood Online/Renegade Problem
Posted by zunnie on Wed, 14 Apr 2004 19:50:04 GMT
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Hm.. that sucks dude.

What firewall are you using?Stupid quation lol, u said Zonealarm ;P[/edit] I cant imagine that your ISP prevents you from connecting to WOL. If you have ZoneAlarm, then check the programs in the settings.

Delete the programs related to renegade ie: game.exe , game2.exe and renegade.exe from the list and then restart your Firewall.

Now, you go back to the Programs tab and you are gonna Re-Add game.exe, game2.exe and renegade.exe to this list and you grant it all rights to access the internet, lan and you also grant it server-rights.

I hope this will fix your problem dude, and, if you run Zonealarm 24/7 anyway you may just want to

shutdown the Windows internal firewall (w2k and above)

[zunnie]