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Subject: the update program failed to request the latest version from the server  
Posted by [NodHarvestr](#) on Tue, 12 Nov 2024 17:49:47 GMT

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Today I bought a renegade in the Ea App. I downloaded Renegade, Installed the Tiberian Technologies patch version 4.8.3 and the W3d Hub launcher. The first time I managed to log into renegade, I played on the server, but when I tried to log into renegade the second time, this error appeared. What to do? Wi-Fi is fine. Maybe I need to set up a firewall somehow, but I do not know how to set it up or what to change there.

### File Attachments

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1) [IMG\\_20241112\\_220407.jpg](#), downloaded 1326 times



Tib

Subject: Re: the update program failed to request the latest version from the server  
Posted by [Unstoppable](#) on Tue, 12 Nov 2024 22:15:45 GMT

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It might just be a network blip; you can continue into the game.  
If it keeps happening, post a follow-up please.

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Subject: Re: the problem is partially solved  
Posted by [NodHarvestr](#) on Wed, 13 Nov 2024 15:30:23 GMT

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The error still appears, I even reinstalled renegade and the TT patch. But I can play multiplayer by clicking the Continue button in the error window. But I want to play on servers using W3d Hub, but the error "Failed to connect to backend" pops up. I understand that the W3d hub forum does not apply to you, but they did not help me there. Maybe you can help?

#### File Attachments

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1) [IMG\\_20241112\\_234033.jpg](#), downloaded 1026 times



Subject: Re: the problem is partially solved  
Posted by [Jerad2142](#) on Mon, 25 Nov 2024 15:25:25 GMT  
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I assume it's all happy once more, the w3dhub servers were down for a couple days.

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