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Subject: EA support is no help, please help me?

Posted by [openfire621](#) on Fri, 31 Dec 2010 19:11:36 GMT

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-I've seen this happen once before, but on a friends computer who then gave up on trying to fix it.  
-I recently bought a 1 tb hd and have had to reinstall everything back on to it  
- Operating System: Windows XP Professional (5.1, Build 2600) Service Pack 3  
(2600.xpsp\_sp3\_gdr.100427-1636)  
-I got the latest version of the video card  
-Verizion fios  
-happened Christmas day when I installed it :(

Basically what happened, is I used to own renegade. Then lost a cd, so I bought it on amazon and reinstalled it with no problems. Then I lost a cd again, and again for Christmas got it off amazon from the company sold out software. This time when I reinstalled it, it automatically chose my old logon name and didn't give me a chance to register a new one. I already knew that I can't use the same sn I used before with the new serial number, but it was too late. So when I try to run multiplayer, it gives me version mismatch all up and down the game listing with red dots and all that. I tried logging in with a different random name, creating a new one, it doesn't work and EA support has been useless. Reinstalling the game did nothing as well. Help? I don't want to have to go buy it again..

:huh:

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### File Attachments

1) [version mismatch.JPG](#), downloaded 872 times

# Advanced Listings



Connected To: XWIS

Login: openfire2

Speed: > 4M, > 4M bps

| Icon | Host Name $\Delta$ | Game Name        | Game Map | Players     | Speed   |
|------|--------------------|------------------|----------|-------------|---------|
| ★    | A00                | Version Mismatch | x³-□"è□  | 14762996/4  | (27240) |
| ★    | A000               | Version Mismatch | @ù-□"è□  | 14762996/5  | (27240) |
| ★    | a000000            | Version Mismatch | @ù-□è□□A | 14762996/8  | (27240) |
| ★    | a0000000           | Version Mismatch | 1□□      | 14762996/9  | (27240) |
| ★    | a00000002          | Version Mismatch | @        | 14763000/10 | (27240) |
| ★    | a00000004          | Version Mismatch | @        | 14763000/10 | (27240) |
| ★    | a00000006          | Version Mismatch | □        | 14763000/10 | (27240) |
| ★    | a00000009          | Version Mismatch | □        | 14763000/10 | (27240) |
| ★    | a0000000b          | Version Mismatch | □        | 14763000/10 | (27240) |
| ★    | a0000000C          | Version Mismatch | E□□      | 14763000/10 | (27240) |
| ★    | a0000000d          | Version Mismatch | @        | 14763000/10 | (27240) |
| ★    | a0000000m          | Version Mismatch | @ù-□"è□  | 14763000/10 | (27240) |
| ★    | a0000000o          | Version Mismatch | -□□      | 14763000/10 | (27240) |
| ★    | a0000000R          | Version Mismatch | @ù-□"è□  | 14763000/10 | (27240) |
| ★    | a0000000w          | Version Mismatch | @ù-□"è□  | 14763000/10 | (27240) |

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Host a Game

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Subject: Re: EA support is no help, please help me?

Posted by [Pyr0man1c](#) on Fri, 31 Dec 2010 19:18:58 GMT

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<http://www.renegadeforums.com/index.php?t=msg&th=24533&start=0&rid=2> 4615

Start from step 5

You need to install update 1.037 to avoid a version mismatch.

I'd install core patch 2 and scripts 3.4.4 too, although these are optional

Subject: Re: EA support is no help, please help me?

Posted by [openfire621](#) on Fri, 31 Dec 2010 23:03:14 GMT

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ahh fantastic, thank you very much

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Subject: Re: EA support is no help, please help me?  
Posted by [Pyr0man1c](#) on Sat, 01 Jan 2011 01:35:34 GMT

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Your welcome

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