Subject: Help with Renguard
Posted by MrSAYS on Wed, 21 Nov 2007 17:09:12 GMT
View Forum Message <> Reply to Message

I've had this problem before, but before it fixed itself after a while. This is the third day in a row with this problem. Essentially, I bring up RenIP, load everything, and click connect. Renguard comes up and says: "Trying to connect to server 1...Failed. Trying to connect to server 2...Failed" And so on. Only the quit option is available. When I click quit, and try to connect again, Renguard does not come up. I tried restarting the computer, I made sure my firewall was excepting it, I even turned my firewall off, but to no avail. Help?

Subject: Re: Help with Renguard
Posted by CarrierII on Wed, 21 Nov 2007 18:01:07 GMT
View Forum Message <> Reply to Message

Gah, normally it's a firewall causing this. Are you using a hardware firewall in a router or something like that?

Subject: Re: Help with Renguard
Posted by Goztow on Wed, 21 Nov 2007 19:20:46 GMT
View Forum Message <> Reply to Message

Or Windows firewall maybe. Or maybe RG is acting up as it has been for a lot of people lately ...

Subject: Re: Help with Renguard
Posted by Lone0001 on Wed, 21 Nov 2007 20:50:22 GMT
View Forum Message <> Reply to Message

Goztow wrote on Wed, 21 November 2007 13:20. Or maybe RG is acting up as it has been for a lot of people lately

yea I have noticed that too, yesterday I try and join a bunch of servers and just get kicked with no error message from rg(not quite sure if that is actually rg though) and of course getting the "unauthorized instance" thing like everyone does I'm sure

Quote:When I click quit, and try to connect again, Renguard does not come up.

that simply could happen if you already have it started make sure it is not active in the task bar and also make sure it is not running in the processes tab(in task manager) RG is game.exe I think?

Subject: Re: Help with Renguard
Posted by MrSAYS on Thu, 22 Nov 2007 14:41:16 GMT
View Forum Message <> Reply to Message

Goztow wrote on Wed, 21 November 2007 13:20Or Windows firewall maybe. Or maybe RG is
acting up as it has been for a lot of people lately ...
The only firewall I have running is Windows firewall. Some people suggested turning off my
firewall, but do I need to restart my computer after turning it off?

Quote:that simply could happen if you already have it started make sure it is not active in the task
bar and also make sure it is not running in the processes tab(in task manager) RG is game.exe I
think?
I've figured out how to get it back up, just close one of the game.exe's that's taking up the most
space. In fact, when I used to have this problem, if I would just close that game.exe in the
windows task manager, then renguard would work fine, but not now...

Subject: Re: Help with Renguard
Posted by Lone0001 on Thu, 22 Nov 2007 14:53:12 GMT
View Forum Message <> Reply to Message

turning it off does not require a restart

Subject: Re: Help with Renguard
Posted by Veyrdite on Sat, 24 Nov 2007 02:06:58 GMT
View Forum Message <> Reply to Message

Unplug the power cables for the router and/or modem and wait a minute until plugging them back
in.
That is if you use one of them.

Subject: Re: Help with Renguard
Posted by Goztow on Sat, 24 Nov 2007 08:33:41 GMT
View Forum Message <> Reply to Message

Dthdealer wrote on Sat, 24 November 2007 03:06Unplug the power cables for the router and/or
modem and wait a minute until plugging them back in.
That is if you use one of them.
That will not help him ...

Subject: Re: Help with Renguard
Posted by MrSAYS on Sat, 24 Nov 2007 14:47:06 GMT
View Forum Message <> Reply to Message

Well, I tried some various things, like deleting all the cookies and temporary internet files off of Internet Explorer, and it works now. Thanks for the help.

Subject: Re: Help with Renguard
Posted by CarrierII on Sat, 24 Nov 2007 15:41:47 GMT
View Forum Message <> Reply to Message

Thanks for that. I'll add it to my list of random things to try when it doesn't work...