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Subject: ren problem

Posted by [RFTTrinity](#) on Mon, 10 Sep 2007 23:58:29 GMT

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i click the ren icon and the window pops up...then it says error and some error # then it asks me if i want to search the internet for a solution

i have reinstalled ren, restarted my pc, updated the scripts, and downloaded and replaced both always.dbs and always.dat

the reason i replaced always is because i installed renguard to see if it would tell me an error and it told me i needed to replace my always file or w/e (i forgot which one it was so i did both Laughing )

it still doesn't work so i need someone to help me or preferably do remote assistance and just fix it

btw i have vista but i don't really think it matters here...it quit working b4 i installed vista

<http://i36.photobucket.com/albums/e48/tnnss111/renproblem.jpg>

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Subject: Re: ren problem

Posted by [cmatt42](#) on Tue, 11 Sep 2007 01:32:55 GMT

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Right-click -> Run as administrator.

Or, if you want to set it so that you don't have to do that everytime, find the option by right-clicking and clicking Properties.

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Subject: Re: ren problem

Posted by [RFTTrinity](#) on Tue, 11 Sep 2007 02:40:37 GMT

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meh that didnt work either...went back to the ss

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Subject: Re: ren problem

Posted by [RFTTrinity](#) on Wed, 12 Sep 2007 21:16:19 GMT

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does no one have any help?

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Subject: Re: ren problem

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Posted by [Carrierll](#) on Wed, 12 Sep 2007 22:30:36 GMT

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Try running Scripts 3.4.3 and see if that helps.

(I'm taking a wild guess as to it being a DirectX error, so getting ren to use DirectX 9 and installing X9)

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Subject: Re: ren problem

Posted by [RFTTrinity](#) on Wed, 12 Sep 2007 22:51:15 GMT

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neither worked

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Subject: Re: ren problem

Posted by [Carrierll](#) on Wed, 12 Sep 2007 23:06:14 GMT

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Try reinstalling as per this.

Any joy?

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Subject: Re: ren problem

Posted by [RFTTrinity](#) on Wed, 12 Sep 2007 23:59:17 GMT

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now i get this

<http://i36.photobucket.com/albums/e48/tnnss111/error.jpg>

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Subject: Re: ren problem

Posted by [Goztow](#) on Thu, 13 Sep 2007 06:54:27 GMT

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RFTTrinity wrote on Thu, 13 September 2007 01:59now i get this

<http://i36.photobucket.com/albums/e48/tnnss111/error.jpg>

Now run in compatibility xp sp2 and as administrator.

Bit more info: <http://www.renegadecommunity.com/page.php?link=rgfaq#20>

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Subject: Re: ren problem  
Posted by [RFTTrinity](#) on Thu, 13 Sep 2007 11:55:17 GMT  
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i did the admin thing and i just went back to this  
<http://i36.photobucket.com/albums/e48/tnnss111/renproblem.jpg>

how do i do the compatibility thing with xp and sp2?

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Subject: Re: ren problem  
Posted by [RFTTrinity](#) on Thu, 13 Sep 2007 22:17:08 GMT  
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it would be nice if i could edit my posts...

i did the compatibility thing and uninstalled renguard and it went back to this...

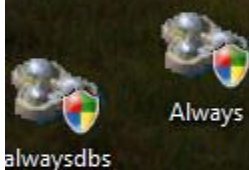
Problem Event Name: APPCRASH  
Application Name: Game.exe  
Application Version: 1.37.0.1  
Application Timestamp: 3e304677  
Fault Module Name: Game.exe  
Fault Module Version: 1.37.0.1  
Fault Module Timestamp: 3e304677  
Exception Code: c0000005  
Exception Offset: 003947a0  
OS Version: 6.0.6000.2.0.0.768.2  
Locale ID: 1033  
Additional Information 1: f261  
Additional Information 2: cd19f2a7f21ce9384cf5e47662151c6d  
Additional Information 3: bb46  
Additional Information 4: a61f2440cdb74764af114d2236b7674e

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## File Attachments

1) [ren prob 2.jpg](#), downloaded 210 times

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Microsoft Windows



## Renegade has stopped working

Windows can check online for a solution to the problem.

- Check online for a solution and close the program
- Close the program

Hide problem details

### Problem signature:

Problem Event Name:	APPCRASH
Application Name:	Game.exe
Application Version:	1.37.0.1
Application Timestamp:	3e304677
Fault Module Name:	Game.exe
Fault Module Version:	1.37.0.1
Fault Module Timestamp:	3e304677
Exception Code:	c0000005
Exception Offset:	003947a0

Subject: Re: ren problem  
Posted by [CarrierII](#) on Fri, 14 Sep 2007 16:39:00 GMT  
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I'll be willing to give remote assistance a shot. I'll PM you my email address.

(For the technical support regulars, I'll post what I did when/if I fix it)

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Subject: Re: ren problem  
Posted by [RFTTrinity](#) on Fri, 14 Sep 2007 19:57:05 GMT  
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thanks alot

i am going to get my glasses atm but i will contact you when i get back

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Subject: Re: ren problem  
Posted by [RFTTrinity](#) on Sat, 15 Sep 2007 03:59:43 GMT  
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damn some idiot drunk hit a telephone pole beside my house and we havent had power for 5 hours...sorry can we do it tomorrow?

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Subject: Re: ren problem  
Posted by [CarrierII](#) on Sat, 15 Sep 2007 12:09:28 GMT  
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I'm around most of the time, just add me, I take it you got my email, I PMed it to you.

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