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Subject: Problem with trying to play Renegade Online  
Posted by [ookami](#) on Mon, 09 Jul 2007 11:59:00 GMT

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I've tried to read as many support pages and faq's as I could, but I'm unable to find any response to this problem. Every FAQ says if I click Westwood Online I'd be automatically directed to a login page of XWIS but it does not happen for me. Instead I get a "Your version of Westwood Online is incompatible with this product. Please reinstall Westwood Online component" type of warning.

How do we get around this? How to log in to XWIS?

Any help would be greatly appreciated.

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Subject: Re: Problem with trying to play Renegade Online  
Posted by [danpaul88](#) on Mon, 09 Jul 2007 12:20:29 GMT

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You probably installed an older C&C game after renegade, and therefore your WOL components were overwritten with the old version. To fix insert your Renegade install disk, and install only the Westwood Online Components (untick other options). Will take about a minute to install them if done properly.

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Subject: Re: Problem with trying to play Renegade Online  
Posted by [ookami](#) on Mon, 09 Jul 2007 13:05:42 GMT

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Btw my installed Renegade is the one which comes with "The First Decade" pack. And I do not remember installing any WOL component.

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Subject: Re: Problem with trying to play Renegade Online  
Posted by [IEaTN3RDS](#) on Mon, 09 Jul 2007 18:26:10 GMT

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U just need to reinstall the renegade part.

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Subject: Re: Problem with trying to play Renegade Online  
Posted by [ookami](#) on Tue, 10 Jul 2007 11:16:45 GMT

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Lol, this is what I got when I reinstalled Renegade...

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## File Attachments

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1) [Renegade.jpg](#), downloaded 431 times

# COMMAND & CONQUER RENEGADE™



Subject: Re: Problem with trying to play Renegade Online  
Posted by [Goztow](#) on Tue, 10 Jul 2007 11:53:26 GMT  
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Restart your comp.

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Subject: Re: Problem with trying to play Renegade Online  
Posted by [ookami](#) on Tue, 10 Jul 2007 13:19:10 GMT  
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Thank you for all your help so far.

I've reinstalled the game, however I still get the same error(not the error at the screenshot but the error when I click at Westwood Online). I don't understand why, and it seems it isn't something that happens with a lot of people. I've contacted EA for help about it but they didn't tell me anything just told me to contact Strike Team, and I cannot contact strike team because I cannot connect them in the first place. I do not know what to do.

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Subject: Re: Problem with trying to play Renegade Online  
Posted by [Goztow](#) on Tue, 10 Jul 2007 14:29:14 GMT  
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<http://strike-team.net/nuke/html/index.php>

to contact strike team

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Subject: Re: Problem with trying to play Renegade Online  
Posted by [ookami](#) on Tue, 10 Jul 2007 16:16:58 GMT  
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ok I took their Tech Support guy's msn, thanks.

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