
Subject: I can't run RG

Posted by [v3gnagun](#) on Sun, 04 Jun 2006 15:31:00 GMT

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Well i used to be able to run RG on my old computer when i used to play this game,and now i want to start playing renegade again but i cant run RG, i thought i would be fine playing renegade without RG, my i have been!Forcerg'ed or even BANNED from nearly every half decent server for accusations of bighead (musta got better with a year and a halves break)

anyways heres the screen shot of whats goes wrong when i try to run RG

I'm running Windows XP Pro SP2

File Attachments

1) [Pic for RG.PNG](#), downloaded 573 times



- Mozilla Firefox
- Play Ground Recon
- SwiftSv
- mIR
- Renegade

game.exe

game.exe has encountered a problem and needs to close. We are sorry for the inconvenience.

If you were in the middle of something, the information you were working on might be lost.

Please tell Microsoft about this problem.
We have created an error report that you can send to us. We will use this report as confidential and anonymous.

To see what data this error report contains, [click here](#).

Send Error Report



Subject: Re: I can't run RG
Posted by [Kanezor](#) on Sun, 04 Jun 2006 17:55:48 GMT
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That rules out XP Home. HTGunny and --ALERT-- were having a similar problem, as you can read about in this thread: <http://www.renegadeforums.com/index.php?t=msg&th=19773&am;a mp;a mp;a mp;start=0&rid=4243>

HTGunny never sent me the information I requested, but --ALERT-- did. I was not able to solve his issue based on the information he sent me, which was only an AppCompat.txt file. AppCompat.txt files contain very little helpful information (only what DLLs you have, and what versions).

Could you send me more information regarding the crash?

Specifically I'll need the information outlined in blue and the files outlined in green (which are pointed to by the red arrows), as per this example (even if it's just the AppCompat.txt again, since yours could be different):

Please do not attach them to this thread (especially not *.mdump or *.hdump) as they could contain some private information from you. You may PM them to me through the forums. If they are too large to be sent through a PM, let me know and we'll discuss alternate ways of sending the files.

Also, please describe to me the exact way you're launching RenGuard. Are you just double-clicking the Renegade icon? Are you using GSA or ASE or some other +connect-enabled software? Or is there something else?

Subject: Re: I can't run RG
Posted by [v3gnagun](#) on Sun, 04 Jun 2006 20:49:36 GMT
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JUst double clicking RG tryna acces thru WOL, shal i pm u that error stuff?

Subject: Re: I can't run RG
Posted by [Kanezor](#) on Mon, 05 Jun 2006 02:19:36 GMT
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v3gnagun wrote on Sun, 04 June 2006 15:49shal i pm u that error stuff?
Please do.

Subject: Re: I can't run RG
Posted by [~-ALERT~-](#) on Mon, 05 Jun 2006 11:08:22 GMT
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I had same problem.

I'm afraid. Won't work. This very BIG problem kernel32.dll error. Please keep help.

I found kernel32.dll error information.. only an AppCompat.txt information file. That all. I haven't idea more.

Please v3gnagun go check it. Tell Kanezor try help you. (maybe not work same me information).

btw Kanezor: what happend e-mail. I haven't hear from you...

Thank you

Subject: Re: I can't run RG
Posted by [v3gnagun](#) on Mon, 05 Jun 2006 18:43:03 GMT
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Here is the file in the error report, hope it helps. I also screened sys spec and the error its self again.

Also i am just double cicking on renegade to run it.

File Attachments

1) [713f_appcompat.txt](#), downloaded 325 times

Subject: Re: I can't run RG
Posted by [~-ALERT~-](#) on Mon, 05 Jun 2006 21:20:11 GMT
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Quote:Here is the file in the error report, hope it helps. I also screened sys spec and the error its self again.

Also i am just double cicking on renegade to run it.

This same me information 100%, kernel32.dll error.

Kanezor any idea?

Subject: Re: I can't run RG

Posted by [Kanezor](#) on Tue, 06 Jun 2006 01:13:12 GMT

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The both of you do not have CorePatch 1 or 2 installed. Both of you also have an Athlon 64. It's probably some weird issue with your Athlon 64 (especially if HTGunny also has one).

Try downloading and installing CorePatch 1 through the standalone installer:

http://download.renguard.com/standalone_cp1.zip

In the worst case, it won't solve anything. In the best case, it'll have a fix for your issues. If you feel like you may have some trouble installing CorePatch 1, feel free to make a backup of your current Renegade directory before trying to install.

Subject: Re: I can't run RG

Posted by [Kayleeeee](#) on Tue, 06 Jun 2006 10:23:46 GMT

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This is still v3 btw but thats my brothers account and i dont know his password. But anyways, will try installing CP1 or 2, I know its nothing to do with the Athlon 64 because i also cant get renguard to work on my old pentium chip computer.

I'll let you know how i get on a little later when im back from work.

Subject: Re: I can't run RG

Posted by [~-ALERT~-](#) on Tue, 06 Jun 2006 19:57:10 GMT

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Kayleeeee wrote on Tue, 06 June 2006 05:23I know its nothing to do with the Athlon 64 because i also cant get renguard to work on my old pentium chip computer.

I agree with you.

Kanezor wrote on Mon, 05 June 2006 20:13The both of you do not have CorePatch 1 or 2 installed. Both of you also have an Athlon 64. It's probably some weird issue with your Athlon 64 (especially if HTGunny also has one).

Try downloading and installing CorePatch 1 through the standalone installer:

http://download.renguard.com/standalone_cp1.zip

In the worst case, it won't solve anything. In the best case, it'll have a fix for your issues. If you feel like you may have some trouble installing CorePatch 1, feel free to make a backup of your current Renegade directory before trying to install.

Okay... I try downloading and installing CorePatch 1 through then...

Take screenshot here...

(Sorry, I been delete screenshots)

Still error. Kanezor haven't idea about it. I very FETUP with renguard!! Renguard always TROUBLE.

I'm give up and I quit.

Subject: Re: I can't run RG
Posted by [cheesesoda](#) on Sat, 17 Jun 2006 16:49:15 GMT
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I'm having the SAME problem as he's having.

Windows XP Professional SP2 (32bit)
AMD Athlon 64 3700+

It's the same kernel32.dll problem whenever I try and open up Renegade/RenGuard. Same files included in the error report.

Subject: Re: I can't run RG
Posted by [Kanezor](#) on Sun, 18 Jun 2006 05:12:07 GMT
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Okay, so it's my understanding that all of you have an Athlon 64 with Windows XP (normal 32-bit edition). In addition, most (if not again, all?) have had RenGuard working previously. My guess is that Microsoft probably posted a patch for kernel32.dll recently which broke something. Without an Athlon 64 myself, it would be extremely difficult for me to track this down.

Something that could be done (it would most likely need to be done on a separate machine, or at least a separate Windows XP installation) would be to install the base Windows XP with Service Pack 2. Then install all of the updates until about two months ago. Then, add all updates since

then one by one until RenGuard no longer works. It may be ideal to focus on updates to kernel32.dll, but in fact it could be some other DLL raising an unhandled exception (kernel32!0x1eb33 is within kernel32.RaiseException()).

Again, I do not have an Athlon 64, so I cannot do this myself.

Subject: Re: I can't run RG
Posted by [=HT=T-Bird](#) on Mon, 19 Jun 2006 13:05:58 GMT
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Ah....isn't that life with MicrosI0th? They always seem to be breaking something

Subject: Re: I can't run RG
Posted by [HTGunny](#) on Tue, 27 Jun 2006 17:24:58 GMT
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heres my screenie


File Attachments

1) [rg error 1.JPG](#), downloaded 1072 times

System Properties

System Restore Automatic Updates Remote

General Computer Name Hardware Advanced



System:
 Microsoft Windows XP
 Home Edition
 Version 2002
 Service Pack 2

Registered to:

 SnM Services
 55277-OEM-0049215-39479

Computer:
 AMD Sempron(tm) Processor
 3100+
 1.80 GHz, 1.00 GB of RAM
 Physical Address Extension

game.exe

Error signature

AppName: game.exe	AppVer: 0.0.0.0	ModN
ModVer: 5.1.2600.2180	Offset: 0001eb33	

Reporting details

This error report includes: information regarding the condition of the operating system version and configuration; information used to identify your license; and the following information:

We do not intentionally collect your identifiable information. However, the data from open files. While this information is present, it will not be used.

The data that we collect will only be used to help you when you report the problem. This data is collected with limited access and will not be used for any other purpose.

To view technical information about the error, click on the "Details" tab.
 To see our data collection policy on the web, click on the "Privacy" link.

Error Report Contents

The following information was collected:

```

Exception Information
Exception Code: 0x00000000
Exception Record: 0x00000000

System Information
Windows NT Product ID: 50053
CPU Vendor: AMD
CPU Version: 00000000
CPU AMD Features: 00000000

Module list
Module 1
game.exe
Image Base: 00401000
Checksum: 00000000
Version Information
Product Name:
Product Version:
Company Name:








```

The following files were checked:

```

C:\DOCUMENTS\19...

```

- 
- 
- 
- 
- 
- 
- 

-  Shortcut to DUNE2000
-  Shortcut to halo
-  Hunting Unlimited 3
-  Shortcut to haloce
-  Shortcut to Simpsons
-  American McGee's...

Subject: Re: I can't run RG

Posted by [Dr. Lithius](#) on Fri, 30 Jun 2006 14:54:02 GMT

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I have recently developed this exact same problem! And it happened after that last Windows Critical Update where it puts something on your machine to see if your copy of Windows XP is "authentic" or not... Coincidence? Maybe. I dunno. What really gets me is that they give you a "TXT" file that's actually not a TXT file...but an XML file, so I can't copy and paste everything the damned error report says... Freakin' Hell...

Anyway, here's my specs:Quote:Manufacturer: Micro-Star International MS-6380E(v1.3) ATX Mainboard

Processor: Intel(R) Pentium(R) 4 CPU 2.40GHz

Memory: 768MB SDRAM(Possibly corrupt.)

Video Card: NVIDIA GeForce FX 5700LE

Monitor: ViewSonic E70-10

Sound Card: SoundBlaster Live! v5.1

Speakers/Headphones: Multimedia Speaker System(Generic)/Coby CV-H42 Headphones

Keyboard: Logitech Wireless Desktop Keyboard

Mouse: Microsoft PS/2 Port Mouse (IntelliPoint)

Mouse Surface: Generic Mousepad

Operating System: Windows XP Professional (5.1, Build 2600) Service Pack 2

(2600.xpsp_sp2_gdr.050301-1519)

Subject: Re: I can't run RG

Posted by [=HT=T-Bird](#) on Fri, 30 Jun 2006 15:41:32 GMT

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Dr. Lithius wrote on Fri, 30 June 2006 09:54I have recently developed this exact same problem! And it happened after that last Windows Critical Update where it puts something on your machine to see if your copy of Windows XP is "authentic" or not... Coincidence? Maybe. I dunno. What really gets me is that they give you a "TXT" file that's actually not a TXT file...but an XML file, so I can't copy and paste everything the damned error report says... Freakin' Hell...

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Mouse: Microsoft PS/2 Port Mouse (IntelliPoint)

Mouse Surface: Generic Mousepad

Operating System: Windows XP Professional (5.1, Build 2600) Service Pack 2

(2600.xpsp_sp2_gdr.050301-1519)

So...M\$ broke RenGuard for certain XP users! Pathetic. Absolutely Pathetic on M\$'s part. BHS shouldn't have to put up with crap like this. P.S. it's been a while since the last update, how's RG 1.04 coming?
