Subject: what accountability?
Posted by spotelmo on Fri, 19 Dec 2003 08:11:04 GMT

what sort of accountability/assurances are you offering that when they download renguard they are not putting malicious code on their computers?
i've known the people associated with this project for a long time and can say i trust them as much as possible considering i've never actually met them face to face, but, this is still client side/server side app which if done by unscrupulous people can permanently damage someone's computer or transmit information to the 'master server' which the owner does not want transmitted.
you've already stated that things like serial numbers are transmitted to the server. you say it's encrypted before transmit and i believe you, but what assurances do people have that it is not de-encrypted on the other end or that other info can't/won't be sent?
i assume you are not going to put your source code out there for everyone to see(that would be stupid on your part).

the easy answer on your part would of course be to say "if you don't trust us, screw you don't install and then see how many good games you can get into"
i of course am as excited as most other people about this app and applaud the work you have all done. perhaps it's just that i'm used to some accountability being required anytime something is created that can affect so many people.
perhaps if you could offer some sort of 'real' contact point? i.e. a phone number or address or p.o box or a real name or two. just something to assure people that they are not installing something on their computers that transmits data to a third party which was made by a group of anonymous people on the web.
i wouldn't want to set you guys up for a bunch of unwanted spam or even real threats to your safety, just maybe if you could think about what i've said and come up with something acceptable to you all.
i realize none of you are making any money off this but it is still a good business practice to provide aome accountability and recourse to your 'customers'.

thanks and again, great work!
spot