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Subject: Re: Registering/deleting a nickname on WOL (Xwis)

Posted by [Minibar](#) on Tue, 06 Dec 2011 12:34:11 GMT

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Omar007 wrote on Tue, 06 December 2011 01:44Someone could be using your account/serial which means you shared your serial or account information, or the account was removed and later registered by someone else.

It could also be that someone used DirectConnect using that nickname in which case no authentication occurs.

Even though Jelly was down, the database containing that data shouldn't have been affected by that.

WOL/XWIS assigns a password for your account in the CP.

You can click "Reset Password" to get a new one. You can't change it manually afaik but I don't know all the commands available in WOL/XWIS.

I will try Reset Password.

I will inform you if it worked, but it may take some time.

busy...

Thanks for your help...

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