Subject: Types of RAM

Posted by sightheone on Sat, 31 May 2003 10:14:08 GMT

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Ferhagol dont think it was you.

I think I installed it wrong

It's pretty hard to install RAM wrong. In fact with PC133 I believe it's impossible. The RAM only goes in one way and has grooves on the end so it can clamp down. This is the case with most computer parts/cables, they normally ONLY go in one way.

What state do you live in? It may of been static electricty. It actually takes QUITE A BIT of electricty to leave your body before you feel it.

If you can tell me exactly what you did while installing the RAM and exactly what happened when you tried to turn you're PC on I can probably tell you what happened and can probably tell you how to fix it better than most of the people you're bound to run into.

## Questions:

What brand of RAM was it?
Where did you get it?
Is there low humidty where you live?
Does the floor have carpet by any chance?
Was the power cord connected when you touched the case before installing the RAM?

I've been troubleshooting pc's for about 10years.

Tips: Don't ever take your shit to Best Buy [etc] 90% of them have no fucking idea what they're doing.

Don't think just cause it's Gateway that they know what they're doing either (concerning technical support). I believe Gateway outsources their technical support. The company I work for use to support Gateway, Compaq and some others. Point being the majority of the time you call someone's 1800 number youre not actually talking to them and THESE PEOPLE as well sometimes have no fucking idea what they'ar talking about.

Good luck