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Subject: ren didnt load. uninstalled and now i cant install

Posted by [Molera](#) on Mon, 02 Jul 2007 23:08:13 GMT

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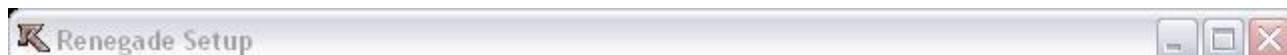
Before i was still able to load up ren and try and play. But until recently it wont load. Like i get this little blip of a box and then i get an error. Soooo i decided to uninstall ren. I did. Now im trying to reinstall and when i click install i still get this little blip. Did a system restore to the day before and the week before it happened and it still does it then. Here is a picture of what happens. and no its not because my cd is the original and its scratched cuz my laptop and other desktop can read it. Any help to get me back to playing ren would help.

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### File Attachments

1) [untitled.JPG](#), downloaded 161 times

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### Setup

#### Error signature

AppName: setup.exe AppVer: 1.6.0.0 ModName: setup.exe  
ModVer: 1.6.0.0 Offset: 0005ea4b

#### Reporting details

This error report includes: information regarding the condition of Setup when the problem occurred; the operating system version and computer hardware in use; your Digital Product ID, which could be used to identify your license; and the Internet Protocol (IP) address of your computer.

We do not intentionally collect your files, name, address, email address or any other form of personally identifiable information. However, the error report could contain customer-specific information such as data from open files. While this information could potentially be used to determine your identity, if present, it will not be used.

The data that we collect will only be used to fix the problem. If more information is available, we will tell you when you report the problem. This error report will be sent using a secure connection to a database with limited access and will not be used for marketing purposes.

To view technical information about the error report, [click here](#).

To see our data collection policy on the web, [click here](#).

Close

### Error Report Content

The following information

#### Exception Information

Code: 0xc0000005

Record: 0x00000000

#### System Information

Windows NT 5.1 Bu

CPU Vendor Code:

CPU Version: 0000

CPU AMD Feature 0

#### Module 1

Setup.exe

Image Base: 0x004

Checksum: 0x00000

Version Informati

The following files will be

C:\DOCUME~1\Owner\

### Setu

S  
W

If you were in the middle of a  
might be lost.

#### Please tell Microsoft ab

We have created an error re  
this report as confidential an

To see what data this error r

Debug

Search

TeamSp

Winar

Morpheus

mark

True  
Sportsmanship

Spiderman

PartyPoker

Downloads

ChaCha Guide  
Application

Videora iPod  
Converter

tabs2get

93.71\_force...

scripts322

Subject: Re: ren didnt load. uninstalled and now i cant install  
Posted by [Ryu](#) on Tue, 03 Jul 2007 06:30:07 GMT  
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Try deleting C:\Westwood (If it's still there, And re-try the installer. )

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Subject: Re: ren didnt load. uninstalled and now i cant install  
Posted by [Molera](#) on Wed, 04 Jul 2007 01:41:50 GMT  
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I did that and still get the same problem.

AppName: setup.exe AppVer: 1.6.0.0 ModName: setup.exe  
ModVer: 1.6.0.0 Offset: 0005ea4b

Thats what it says in the error report.

BTW i just realized this is in wrong section so if a moderator could help me out

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Subject: Re: ren didnt load. uninstalled and now i cant install  
Posted by [Ryu](#) on Wed, 04 Jul 2007 04:32:20 GMT  
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Check your PM's Molera.

Tho, You're going to need to know how to make a .iso.

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